Sun City West General Manager

Sun City West, a private 501(c)(4) non-profit corporation located near Phoenix, Arizona, is seeking a new General Manager. Sun City West is governed by Arizona's planned community statutes, Maricopa County laws, and its own governing documents. Fiscal year 2023-2024 revenues and expenses were approximately \$28 million and \$26 million, respectively. Sun City West's biggest expenses are utilities and labor (approximately 500 employees and 300 FTEs). In addition to day-to-day management, the General Manager will create and implement an Association multi-year strategic plan; develop and execute a vision for using information technology to enhance interactions with residents, increase the use of data-driven applications to deliver information to decision-makers, and use technology as a mechanism to reduce costs; and enhance and extend Sun City West's appeal to future generations.

The successful candidate will possess many of the following qualities: experience and expertise managing a multi-million-dollar entity; prior leadership experience at the Senior Manager, Director, or Vice President level in a medium- to large-size organization; customer-facing experience in a service delivery organization consulting, senior management, or executive roles; experience devising metrics and measurements to manage and measure staff performance; prior experience as a Community Manager is a plus; and possession of a bachelors' degree (preferably a masters' degree).

The salary offered to the selected candidate will be competitive for the region and commensurate with the executive level duties and responsibilities of this position. Health insurance, 401(k) retirement benefit, indemnification insurance, and other reasonable expense reimbursement are included. A mutually agreeable initial three-year employment agreement will be negotiated and may include relocation assistance.

Interested candidates should **apply immediately** for this career opportunity by submitting a resume and compelling cover letter to <u>apply@ralphandersen.com</u> for consideration. Confidential inquiries should be directed to Heather Renschler, Ralph Andersen & Associates, (916) 630-4900.

Detailed brochure available at www.ralphandersen.com/jobs/general-manager-sun-city-west-az/.